



City of Chattanooga Department of Public Works  
City-Wide Services Division  
900 E. 11th Street, Chattanooga, Tennessee 37403  
423.757.5180

# Residential Refuse Collection Policy



## Garbage Collection

*Provided once per week and includes kitchen scraps and non-recyclable material.*



## Brush, Leaves & Yard Waste

*Provided once per month and includes tree limb branches and shrubs.*



## Curbside Recycling

*Provided once per week. Two separate blue bags are to be used: the first for paper, and the second for metal, glass and plastic recyclable materials.*

THE RESIDENTIAL REFUSE COLLECTION POLICY  
APPLIES TO CITY OF CHATTANOOGA RESIDENTS ONLY.

## Residential Refuse Collection Policy



**T**he residential refuse collection policy becomes effective January 7, 2002. To facilitate this program, all curbside materials will be collected during a 30 day orientation period, from January 7 – February 7, 2002. During this time, brush piles will be inspected for conformity to the provision of this policy.

Following the 30 days, inspectors will systematically sweep the City, identifying the trash area, and tagging any illegal piles. This includes co-mingled piles, defined as any pile containing two or more different types of refuse. Examples of co-mingled piles are wood waste mixed with leaves or furniture mixed with wood waste.

Property owners and/or renters will receive a Notice of Violation. Where there is a tagged Notice of Violation, the brush crew will not pick up the pile during the regular pick-up schedule. The offender will be given 7 days to abate the problem. If the problem is abated in the 7 day period, there will be no charge or fine. After the 7th day, and upon inspection it is evident that the violation has not been abated, the offender will be cited to court. Upon citation, Public Works will dispatch a crew to abate the illegal setout. The offender will be assessed clean up charges and administrative costs. The offender could also receive a fine and assessed court costs, as determined by the court.

The regular weekly garbage and recycle collection will not be affected.

**THE CITY WILL NOT PROVIDE  
COLLECTION SERVICES TO LANDLORDS,  
CONTRACTORS, OR TO FOR-PROFIT BUSI-  
NESSES. ADHERENCE TO THIS POLICY  
WILL BE STRICTLY ENFORCED.**

For further information on this policy or other City services, you may visit our website at

[www.chattanooga.gov](http://www.chattanooga.gov)

## Preparing Brush & Leaves for Collection



**B**rush collection includes only wood waste set out by the individual home or property occupant. Wood waste is defined as tree limbs and branches (6 feet or less in length, and 6 inches or less in diameter), brush trimmings, branches and shrubs. Brush piles should not exceed 96 cubic feet (4 feet wide by 4 feet high and 6 feet in length). Loose leaves should be set out separately from wood waste. This service is provided to each neighborhood monthly.

City crews will not collect materials generated by commercial tree cutters or contractors. Proper disposal is the responsibility of the property owner or contractor.

Brush may not be set out more than 7 days before the scheduled collection date. Residents/property owners who set out brush more than 7 days prior to collection, or after their street has been serviced, will be subject to citation for violation of this policy.

Leaves should be placed at the curb in a pile separate from brush and other wood waste. The materials can be bagged or may be set out loose. Leaves will be collected during the regular brush collection schedule and during special leaf collection days during the leaf season.

Grass clippings must be bagged.

BRUSH & LEAF COLLECTION	
Acceptable	Non-Acceptable
Tree Trimmings	Building Materials
Tree limbs 6 feet or less in length and 6 inches or less in diameter	Old Carpet
Brush Trimmings	Roofing Materials
Leaves	Bagged Garbage
Branches 6 feet or less in length and 6 inches or less in diameter	Hazardous Materials

***City crews will only collect brush and wood waste during the regular brush collection schedule.***



## Trash Flash

**T**rash Flash is an on-call collection service, which will collect only large, bulky items such as furniture, appliances, mattresses, hot water heaters, BBQ grills, old carpet, etc. When ready for pick-up, Action Line should be called to schedule a collection date. These items should not be set out earlier than 24 hours prior to scheduled collection.

Acceptable	Non-Acceptable
Furniture	Propane Tanks
Old Carpet	Tires and Gas Tanks
Appliances	Garbage
BBQ Grills	Hazardous Materials
Carpet Padding	Building Materials

### ***For Collections Call Action Line***

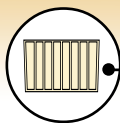
Monday - Friday, 8:00am - 4:00pm, 757-5300



*Improper set-out of refuse.*



*Correct set-out of refuse.*



## Sway Car/Trash Trailer Services

**T**his service is a trailer based collection system that is available to residents and non-profit organizations twice a year, at no cost, on a reservation basis. The sway car may be reserved for a 24-hour period or over a week-end. Wood waste and trash items, such as old carpet, drywall lumber, clothing, books and small appliances may be placed in sway cars. Non-acceptable items are bricks, concrete, dirt, sand, shingles, tree stumps, and hazardous materials. Sway cars will be left at occupied residences only. These trailers are not available for use by for-profit organizations, contractors, or landlords. A “Hold Harmless Agreement” must be signed before the sway car/trash trailer will be delivered.

Acceptable	Non-Acceptable
Tree Trimmings	Bricks
Old Carpet/Carpet Padding	Concrete
Brush Trimmings	Hazardous Materials
Clothes/Books/Small Appliances	Tires
Branches and Tree Stumps	Household Garbage
Drywall and Lumber	Dead Animals
Mattresses	Sewage
Roofing Materials	Asbestos
Burned Materials	Auto Parts

### *For Reservations*

Monday - Friday, 7:30 a.m. - 4:00 p.m., 757-5091



## Special Services

### Refuse Collection Centers

Three centers are available to allow citizens to dispose of waste at their convenience and at no cost. They are located at (1) 4276 Airport Road, (2) 4500 North Access Road, and (3) 1400 West 57th Street. No vehicle larger than a pickup truck will be allowed to dump at any of these centers. Vehicles with dump beds are also prohibited from using these centers. No hazardous materials or garbage will be accepted. Hours of operation are: Monday-Saturday, 9:00 a.m. to 6:00 p.m.; Sunday, 1:00 p.m. to 6:00 p.m. During Daylight Savings Time, the hours of operation are Monday-Saturday, 9:00 a.m. to 8:00 p.m.; Sunday 1:00 p.m. to 8:00 p.m. Collection centers cannot be used by commercial businesses.

### Birchwood Landfill

Garbage can be dumped at the Birchwood Landfill at 9327 Birchwood Pike. Dumping at non-approved sites is illegal and violators are subject to prosecution. Items hauled to the Landfill must be covered to avoid littering the roads. Landfill operating hours are Monday-Friday, 7:00 a.m.-5:00 p.m.; Saturday 7:30 a.m.-12:00 noon.

### North Hawthorne Wood Recycling Facility

3925 North Hawthorne Street, open Monday-Friday from 8:00 a.m. to 4:30 p.m. It accepts logs, pallets, brush, and non-construction wood waste. Residents may dispose of brush and wood waste at no charge. Commercial dumping of brush and wood waste is accepted for a charge of \$10.00 per ton, or a \$5.00 minimum charge for less than one ton. Mulch and finished compost is available at no charge to city residents.

### Warner Park Recycling Center

The Center accepts paper, glass, metal and plastic bottles (types 1 & 2). Up to 5 quarts of motor oil can be dropped off if it is not from a commercial source. Open Monday-Friday from 7:30a.m.-5:00p.m.; Saturday 8:00a.m.-4:30p.m.

### Household Hazardous Waste Facility

3925 North Hawthorne Street accepts items such as household cleaning products, latex and oil based paints, paint thinner and remover, dry cell batteries, lawn and garden pesticides, contaminated motor oil, automotive fluids such as gasoline and kerosene, and antifreeze. The Facility will not accept ammunition, radioactive material, explosives, acids, medical waste, used motor oil, wet cell batteries, or commercial wastes and pesticides. Open the 2nd Saturday of each month from 8:00 a.m. to 12:00 noon.

### Dead Animal Collection

Dead animals must be placed in garbage bags. To request pick-up, call 757-5180.



## Preparing Garbage And Other Items for Collection

- To eliminate odor and insects, and to discourage animals from getting into garbage cans, household waste such as food scraps should be placed in plastic bags which are tightly secured.
- Broken glass or sharp objects must be boxed and marked with warnings for the safety of garbage collection employees.
- Non-automated containers can be metal or plastic. Be sure your can has a tight fitting lid.
- Non-automated containers should be no larger than 30 gallons and weigh no more than 50 pounds when filled with garbage.
- Keep containers covered at all times.
- Items such as clothing, broken toys, broken furniture, bagged garbage, etc. will not be picked up with brush. For non-automated routes these items must be placed in plastic bags or garbage containers (30 gallon maximum size) and set out for regular garbage collection on the assigned garbage day. Bagged items cannot weigh more than 50 pounds. For automated routes these items must be placed within the container provided by the City.
- Building materials must be disposed of by the contractor who performed the work. Residents who perform their own home repairs/remodeling can take building materials to one of the Refuse Collection Centers.
- Toxic materials such as paint, pesticides, raw sewage, battery acid, or radioactive substances can not be disposed of at the Landfill. These items should be taken to the Household Hazardous Waste Facility located on North Hawthorne Street.



## Preparing Recyclables for Collection

**R**ecyclables are collected once each week. The blue bags you should use for recycling are available for purchase at grocery and discount stores, or you may use the blue bags in which your groceries are packaged. Be sure each bag is tightly secured before placing at curbside for collection. Broken glass cannot be recycled.

BAG ONE	BAG TWO
<b><i>Glass</i></b> Rinse, remove caps and lids	<b><i>Newspaper</i></b> Clean and dry
<b><i>Metal Cans</i></b> Rinse clean, do not flatten, no lids	<b><i>Cardboard</i></b> Clean and dry, flattened
<b><i>Plastic</i></b> Rinse clean, remove lids Type 1 and 2 only	<b><i>Mixed Paper</i></b> Clean and dry, no waxed or plastic- coated paper

EXAMPLES	
Juice Bottles	Newspaper
Soft Drink Bottles	Magazines
Condiment Bottles	Catalogs
Baby Food Jars	Cereal Boxes
Aluminum Cans	Detergent Boxes
Food Cans	Cardboard Boxes
Pet Food Cans	Junk Mail
Baby Formula Cans	Phone Books
Plastic Detergent Boxes	Packing Boxes





## Brush & Leaf Collection Schedule

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### **COLLECTION BEGINS ON THE FIRST MONDAY OF EACH MONTH**

Murray Hills, Cherokee Woods, Lake Hills, Washington Hills, Lake Vista, Tyner, Mahala Acres, Shepherd, Hickory Valley, North Twinbrook, Ashwood, Drake Forest, Brandermill, Hamilton Mill, Hurricane Creek, Irvin Acres, Rosemere, Royal Oaks, Council Fire, Liles Addition, Kenmore, Radmore, Concord Heights, Brainerd Hills and Airport Road.

### **COLLECTION BEGINS ON THE SECOND MONDAY OF EACH MONTH**

South and North Brainerd, Glendon Place, North Crest Road, Brainerd Park, Woodmore, Eastdale, Pin Oak, Foxwood Heights, Indian Hills, Rollingwood, Ridgewood Acres, North Tower, Green Forest, Gaylon Heights, Battery Heights, East Chattanooga, Amnicola, Avondale, Bushtown, Orchard Knob, Churchville, Fortwood, Glenwood, Highland Park, Lincoln Park, Battery Place and Ridgedale (north of Main Street).

### **COLLECTION BEGINS ON THE THIRD MONDAY OF EACH MONTH**

Foust Addition, South Crest Road, East Lake, Clifton Hills, Cedar Hills, Piney Woods, Alton Park, St. Elmo, Tiftonia, Highland Park (south of Main Street), Downtown (south of Main Street), Ferger Place, Oak Grove, and Ridgedale (south of Main Street).

### **COLLECTION BEGINS ON THE FOURTH MONDAY OF EACH MONTH**

Riverview, North Chattanooga, Stuart Heights, Rivermont, Manchester Park, Lupton City, Fairfax Heights, Forest Highland, Brynwood Park, Pineville Road, Signal Hills, Mounatin Creek, Cross Creek, Cloverdale, North Glenn, Northwoods, Town Hills, Northern Hills, Hixson, Big Ridge, Hamillville, Valleybrook, Valleybrook Park, and North Shore.



## General Information

### *Guidelines to Remember...*

- Place brush piles neatly and separately from household items. Brush, leaves and bulky trash items must be placed at least 3 feet away from walls, fences, telephone poles, guy wires and drainage clean-outs, and should be set out as near as practical to the roadway in front of the premises without blocking the roadway, any sidewalk or drainage ditch.
- Separate brush, garbage and recyclable materials for pick-up on appropriate days.
- Place automated cans within 3 feet of the curb and at least 3 feet away from obstacles.
- Keep weight of non-automated garbage cans and bags of recyclables to less than 50 pounds and place 3 feet from street and driveways.
- 55 gallon drums or barrels cannot be used for garbage cans.
- Always use two blue bages for recyclable materials: one for glas, metal and plastics; one for paper products.
- Dispose of all items properly. Burning garbage or rubbish is against the law.
- Do not leave bags or cans out overnight.
- Close and tightly secure bags.
- Pets must be restrained for the safety of our employees.

***Call 757-5300 if you need additional information.***



## Important Telephone Numbers

Brush/Leaf Collection .....	757-5091
Birchwood Landfill .....	344-9737
Dead Animals .....	757-5180
Garbage Collection .....	757-5092
Household Hazardous Waste Facility .....	698-9531
Recycling Center/Warner Park .....	697-1408
Refuse Inspectors .....	757-5300
Sway Car/Trash Trailer Service .....	757-5091
Trash Flash .....	757-5300
Wood Recycling Facility .....	698-9531

### Refuse Collection Centers

4276 Airport Road .....	757-5300
4500 North Access Road .....	757-5300
1400 West 57th Street .....	757-5300

### Holiday Collection Schedule

No Collection On These Holidays:

New Year's Day  
Martin Luther King Day  
Good Friday  
Memorial Day  
July 4  
Labor Day  
Thanksgiving Day  
Day after Thanksgiving  
Christmas Day

If a holiday falls on Monday or Tuesday, garbage will be collected on the Wednesday *after* the holiday. If the holiday falls on Thursday or Friday, garbage will be collected on the Wednesday *before* the holiday.

**ACTION LINE**

AVAILABLE 7 DAYS PER WEEK, 24 HOURS PER DAY

**757-5300**